

PATIENT SATISFACTION QUESTIONNAIRE

Today's Date: 1/12/2022

Abdominoplasty with ultrasonic liposuction of hips.

Dear Patient,

Have you been wanting to tell us what you think? We'd love to know! Will you please help us improve our patient care by completing this anonymous questionnaire? We welcome your comments!

I. OFFICE STAFF AND PROCEDURES

A. In your initial contact by phone, were our receptionists: beyond excellent Service

- courteous? [X] Yes [] No

- helpful? [X] Yes [] No

B. During your visits to the office, were our receptionists: Friendly all the time :)

- friendly? [X] Yes [] No

- responsive? [X] Yes [] No

C. Did the waiting time seem reasonable to you? [X] Yes [] No

D. What was your source of referral to our practice? If more than one applies, please indicate order of importance.

Family/Friend _____

Physician _____

Print/Media _____

Other Google Search, Literally I search for this

"good or excellent plastic surgeon" and Dr. Prysi came up :)

II. THE CONSULTATION PROCESS

A. Was your consultation educational and helpful in understanding:

- the surgery to be done? [X] Yes [] No

- the potential risks and complications? [X] Yes [] No

B. Were all of your questions answered?

100% everything was answered and everything clear to understand.

C. Was accreditation of the surgeon important to you?

Yes. Best surgeon ever!! :)

D. Was accreditation of the facility important to you?

Yes. excellent facility and staff.

E. What do you think of our brochure and letters?

Amazing, explanation of all service very well explained

F. Did you consider another plastic surgery office? [X] Yes [] No

If yes, why did you choose our office rather than the others?

I will always give thanks to God for helping me find this amazing & excellent Dr. Prysi and his staff. I will always be so thankful for every care and

~~If no, why did you only consider our office?~~

Service they have given me from day 0, or prior to Day 0. I Love how Dr. Prysi Follows up on you after surgery for a hole year. Other offices they would only see me for 2times and thats all Me & my family Love Dr Prysi and staff so much. I could not say amazing!!

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III. NURSING STAFF AND SURGERY SCHEDULING

A. In your initial visit to our office, were our nurses:

- informative? Yes No
- caring? Yes No
- professional? Yes No

100% is too little
I say 300% services.

B. Were your financial arrangements made in a professional and unembarassing manner? Yes.

C. After your surgery was scheduled, did the amount of contact initiated by the nurses meet your pre-operative needs? 300% meet our our expectations.

D. Do you feel the nursing staff was easily accessible if you had a question or concern? Yes.

E. What do you think about the pre-operative package and post-op instructions? excellent information & instructions to read on.

F. Is there anything the nursing staff could have done to improve your experience? everything was done to Perfection. I would not change 1 or 1/2 of anything. 😊

IV. PHYSICIAN AND SURGERY

A. Was your surgeon's surgical treatment:

- knowledgeable? Yes No
- caring? Yes No
- thorough? Yes No
- professional? Yes No
- patient? Yes No

B. Did your pre and post-operative care meet your needs? everything was meet to our expectations.

C. How do you feel about your surgical result?

Amazing. ♥ it all.

D. Is there anything your surgeon could have done to improve your experience? NOPE. everything was amazing and Beautifully Done.

V. FOLLOW UP

A. If there were a need for you to have plastic surgery again, would you return to our office?

1,000 X I would return, NO questions asked!! ♥

B. Do you recommend our office to your friends or relatives considering plastic surgery?

YES, In fact MY boss wife (Dr.'s wife) had surgery right after I did.

VI. We welcome your comments and suggestions:

Like I said, Already. I would always Choose Dr. Prysi services again. I always feel at home when I visit his office and his office staff. Nothing can pay the feeling me & my husband feel when we visit his office and how we are treated.

Name (optional):

Telephone #

WE
♥
YOU
ALL !!